

### Product Reference Materials

- **On-line User Guides:**

\*NOTE: Search for the features/functionality in the sections “*Using Functions in Classic Style*”.

300i: <https://kbsmanuals.konicaminolta.us/bizhub360i/Contents/index.html>

450i: <https://kbsmanuals.konicaminolta.us/bizhub650i/Contents/index.html>

c360i: <https://kbsmanuals.konicaminolta.us/bizhubC360i/Contents/index.html>

c550i: <https://kbsmanuals.konicaminolta.us/bizhubC650i/Contents/index.html>

- **iTraining:** On-line training resource (short training videos)

<https://itraining.konicaminolta.eu/en/home.html>

Select **Printing Systems**, enter **device model** then select **language**. \*Review all videos under Contents.

For bizhub iSeries devices: **Search for a model in the “8” Series product line (ie. For colour models: c558 for c300i and c550i; for B/W models: 458 for 300i and 450i)**. \*These will provide “*Classic Style*” screen feature / functionality videos (vs. iSeries videos which show “*Basic Style*” screens). \***View iSeries videos for consumable replacement and jam clearance.**

- **\*SD #64 site for Konica Minolta reference materials:** (eg. “cheat sheets”, troubleshooting guides and other training materials):

<https://www.sd64.bc.ca/page/3624/printer-support>

- **Service / Supplies: \*Note: Toner will be auto replenished but staples, waste toner boxes and other items for smaller devices will always need to be ordered as they are not monitored.**

**Monk Office: 1-866-735-3433** OR email: [service@monk.ca](mailto:service@monk.ca)

\*Requires your device ID # (on the label on the front of the device)

- **Recycling - Monk Office:** Phone: **1-866-735-3433** OR email: [service@monk.ca](mailto:service@monk.ca)  
(ie. empty toner cartridges, waste toner boxes, returning old toner)

- **KM Cares: 1-855-310-5656** OR email: [customerhelp@bt.konicaminolta.ca](mailto:customerhelp@bt.konicaminolta.ca)

**Account support for:** Changing local contacts, address changes, equipment relocation and miscellaneous inquiries.

Model #: \_\_\_\_\_

ID #: \_\_\_\_\_

Serial #: \_\_\_\_\_